Nepean Blue Mountains Local Health District

31 October 2025

CM Ref: 25/54834

Jack William McGrath
H2O Express
27 Powells Road
Bilpin NSW 2756

Quality Assurance Program for H2O Express

Dear Jack William McGrath

Thank you for submitting the quality assurance program for your water carting business.

The information provided addresses the elements of the Framework for Management of Drinking Water Quality (as set out in the *Australian Drinking Water Guidelines* published by the National Health and Medical Research Council), that are relevant to your water supply operations and as required by the *Public Health Act 2010* and *Public Health Regulation 2022*. All relevant staff should be aware of and carefully implement the procedures and actions identified in your quality assurance program to ensure safe drinking water.

The responsibility to provide safe drinking water rests with each water carter and includes implementing the quality assurance program and keeping it up to date. Drinking water carters should keep tanks and fittings clean and in good repair and use materials that will not contaminate drinking water. Please refer to the *NSW Guidelines for Water Carters* for information on recommended materials, tank cleaning and disinfection.

Information for water carters including *NSW Guidelines for Water Carters* and a quality assurance program template is available on the NSW Health website: http://www.health.nsw.gov.au/environment/water/Pages/drinkwater-watercarters.aspx

Thank you for your work to protect the quality of the water supplied to your customers. For further information please contact the Environmental Health Team at Nepean Blue Mountains Public Health Unit on (02) 4734 2022 or alternatively at NBMLHD-EHO@health.nsw.gov.au.

Yours sincerely,

Eloise Milthorpe
Director, Centre for Population Health